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GreaterAugustaUtilityDistrict.org

WHAT IS “HARD WATER?”

HINT:

IT'S SOFT ENOUGH
TO DRINK,
PERFECTLY SAFE,
AND MAY EVEN
BE BETTER
FOR YOUR HEALTH.



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GET TO KNOW YOUR DRINKING WATER!

A PERIODIC SERIES FROM THE GREATER AUGUSTA UTILITY DISTRICT

The facts about your water from our new wells

"Hard" water has nothing to do with ice. It simply contains more minerals than "soft" water—mostly calcium and magnesium. It's not a health issue; in fact, the National Research Council (National Academy of Sciences) states that hard drinking water generally contributes a small amount toward the total calcium and magnesium needed in the human diet.

As of last August, some of your drinking water comes from new wells on the east side of the Kennebec River. These were

developed to help fulfill our goal to make sure that clean, safe drinking

water is always available to our customers, without interruption.

Now each side of the River has its own supply, and there's a back-up water source, just in case.

"Drinking water that has an increased level of calcium and magnesium, often referred to as 'hard water', is commonly found in Maine well water and is not a health concern."

*—Roger Crouse, P.E.
State of Maine Drinking Water
Program Director*

Well water is generally safer and cleaner than surface water. Like most well water, however, our new water supply is also harder, which can create spotting in dishwashers, and possibly other inconveniences.

For information regarding the proper care and maintenance of any appliance or system using "hard" hot water, please refer to your owner's manual or talk with a qualified professional.



We offer an immediate solution to those experiencing any problems with water hardness: free residue removal products.

Please stop by our offices at your convenience to pick up a sample.

At GAUD, safe, clean water is always our top priority. Check out our Water Quality Reports at GreaterAugustaUtilityDistrict.org/drinking-water or call (207) 622-3701 if you ever have any questions or concerns about your water.



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