



Vision, Mission and Goals

Vision – Provide healthy and safe water for the Greater Augusta area.

Mission – We will be a high performance utility, operating at the “Best in Class” level as measured against our peers.

Goals:

Operations – Provide sustainable, safe and cost effective drinking water, sewer and storm water services.

Safety – Provide adequate fire protection to municipalities served; and ensure workplace safety at all GAUD facilities and in the field.

Quality – Meet or exceed the standards/requirements of the Safe Drinking Water Act, Clean Water Act and all Maine related regulations.

Financial – Maintain and improve GAUD’s financial systems to ensure reliability, transparency and security.

Customer – Provide excellent customer service; communicate clearly, courteously and effectively.

People – Build a high performance team with exceptional leadership and ethical behavior investing in our people who have the spirit to succeed and provide the best quality services to our customers.