



GAUD 2017 Annual Board of Trustees Goals, Objectives and Operational Priorities

The GAUD 2017 Annual Goals, Objectives and Operational Priorities document is a result of two separate planning sessions. The purposes of these meetings were to gather input and direction to ultimately create this 2017 GAUD Trustee Goals, Objectives and Operational Priorities document.

The first planning meeting was held on November 2, 2016 at the Augusta Civic Center. Attending were: GAUD Trustees and Staff- Ken Knight; Kirsten Hebert; Bob Corey; Dave Rollins; Charlotte Warren; David Bustin; Brian Tarbuck; Andy Begin; Sherry Kenney. Augusta City Council and Staff- Pat Paradis; Cecil Munson; Dale McCormick; Marci Alexander; Bill Bridgeo; Brad Sawyer, guest.

The second planning meeting was held on December 19, 2016 at Augusta City Center. Attending were: GAUD Trustees and staff- Ken Knight; Kirsten Hebert; Bob Corey; Dave Rollins; Charlotte Warren; David Bustin; Brad Sawyer; Brian Tarbuck; Andy Begin and Sherry Kenney. Augusta City Councilors-Pat Paradis and Cecil Munson.

I. GAUD Mission, Vision and Goals

Group reviewed revised Mission, Vision and Goals. The final document as presented was approved and adopted by a vote of the GAUD Trustee members present.

NEXT STEPS: It will be shared with all GAUD staff members and posted on the GAUD web site.

II. GAUD Trustees and Appointments

It was reported that Brad Sawyer had been duly appointed by the City of Augusta and was officially welcomed to the Board of Trustees on December 19, 2016.

Action subsequent to meeting- City of Augusta appointed Pat Paradis and Cecil Munson to the GAUD Board of Trustees on January 5, 2017. All remaining seats on the Board are now full.

III. Copper and Lead Testing in Schools

Guidelines were issued on December 2, 2016 from the MRWA, MWUA and the Maine Drinking Water Commission. GAUD GM has already been in touch with all the schools in the District to offer assistance. This issue will need close monitoring moving forward.

NEXT STEPS: GAUD to maintain ongoing communication with area schools and develop a communication plan for dealing with the schools, public and the media as necessary. Timeframe: Ongoing.

IV. City of Augusta/MDOT Road Work/CIP

Progress has been made regarding the ongoing roadwork communication between GAUD and the City of Augusta. And it is expected to get even better with the City receives an analysis of the condition of its street in early 2017. Currently City, GAUD and other utilities in Augusta meet bi-weekly to discuss projects. MDOT attends meeting from time to time. The City and GAUD have been meeting monthly without other parties to focus on projects in detail. Another goal will be to increase the City's interconnectivity with GAUD's GIS. It was also noted that the difference in working calendar year/budget was an added challenge. City recommends GAUD include a contingency budget amount of \$350,000 to offset unanticipated work.

NEXT STEPS: Continue bi-weekly utility coordination meetings to better anticipate 2017 roadwork; increase the City's connectivity to the GAUD GIS. GAUD to consider budgeting roadwork support in ongoing CIP.

V. Stormwater- Work Group; User Fees; CSO Next Phase

Members of the current Stormwater Committee are- Ken Knight, Andy Begin and Dave Rollins. This is a very important subject matter for 2017 and the committee needs additional members. Suggested adding one more from GAUD, one more from the City, one from the State, one member representing the business community and one from the non-profit sector. Committee to meet regularly to decide the following: GAUD Service Area- Urban Compact vs. Complete City (56 sq. miles)/ Extension Policy review; user fee reapportionment; and impact of next phase of CSO requirements. Committee to make recommendations to Trustees by June 2017.

NEXT STEPS: Make Committee additions by January 2017; Committee to meet regularly and GAUD committee members report to Trustees monthly. A final report and solution should be in agreement by December 2017. Reconcile and adopt a Stormwater Improvements and Maintenance policy. Committee and Trustees to plan additional work accordingly i.e. transition plan for any possible change in user fee assessment.

VI. Utility Rates

GAUD Management to review 2017 and beyond expenses vs. budget and make any recommendations to GAUD Trustees at the January 2017 Board meeting. It is anticipated that a 15% increase in sewer rates needs to be

in place by July 1, 2017. Furthermore, utility rates shall be reviewed annually thereafter.

NEXT STEP: Set time frame, process and necessary public communications for rate change at January, 2017 meeting.

VII. Charter Review

Members of the Charter Review committee are- David Bustin and Ken Knight. Committee needs new members and then meet to discuss and recommend necessary changes. The changes will fall into two categories-

- A. **Administrative:** cleaning up terminology to make it reflect common practice, i.e. change to allow non-voting members to vote when the voting member is absent. And
- B. **Substantive:** changes that might be recommended i.e. if there are decisions made regarding service area; stormwater usage billing/rates, etc.

NEXT STEPS: Make additions to the committee by January 2017; Committee to meet and review needed administrative changes and make recommendations; also react to other decisions that effect the Charter and make appropriate change recommendations, if necessary. Ultimately, Trustees to propose Charter updates to Legislature by December 2017.

VIII. Customer Service/Communications Goals

Overall group was pleased with progress made over the last year and want the stuffers, newsletters and annual report to continue. Also maintain and update the current web site as necessary. In addition the following idea was shared: participate with David Rollins on his CTV7 cable TV show several times per year.

NEXT STEPS: Implement the 2017 communications plan and budget.

IX. Other Items/Topics

Other items that were mentioned include: continued monitoring of the hard water issue and to consider developing green credits for reduction in ERU's.

NEXT STEPS: Board will monitor hard water issue throughout 2017. Credits will be considered when the Stormwater issue is worked upon.